I understand as a dealer my business will become an extension of the Wright Armory brand, which was built on the core values of customer service and professionalism. I agree to ensure that all of my customers are treated in the same manner.

I understand and agree that any item sent in for work is subject to the shop minimum fee ($37.40 for dealers). I also understand that this shop minimum fee also applies to canceled work orders; the shop min applies to any order received by Wright Armory.

I understand that all orders must be paid in full before they will be released for shipping or pickup.

I understand that as a dealer of Wright Armory, Wright Armory will only communicate with myself or the Company P.O.C.s. and that it is my job as the dealer to manage my customers concerns and expectations. I agree to be the sole intermediary between my customers and Wright Armory.

I understand and agree that lead times are estimates and they can fluctuate depending on several factors which include but are not limited to: scope of work requested, current backlog of Wright Armory, and for metal finishing also the current backlog of Coating Technologies.

I understand and agree that Wright Armory will make its best effort to keep all of its dealers up to date with any changes to the quoted lead times and as the dealer I will make my best effort to pass this information along to my customers.

I understand and agree that any gun sent in for refinishing will be completely disassembled before the surface preparation process can begin and any gun that requires any amount of disassembly will be charged the full disassembly and reassembly fee (less the dealer discount).

I understand and agree that any gun or component sent in for metal finishing (NP3, Np3+, ArmorLube, Black Oxide, Stainless Blackening, or Parkerizing) will be sent in one of the following two (2) configurations: 1. Fully Disassembled (completely disassembled and includes only the parts to be coated). OR 2. Fully Assembled (springs, polymer parts, sights etc. will not be coated).
I understand and agree that once a work-order is approved by myself or the designated Company P.O.C. via email, phone call, text message, or in person that it will be considered “Active” and depending on the scope of work requested a cancellation or change order may not be possible. I certify that my company will make its best effort to not approve any work-order that is not ready for immediate processing.

I understand and agree that any item sent in for metal refinishing that is a partially assembled assembly will be assessed a full disassembly and reassembly fee (less the dealer discount); disassembly and reassembly fees will not be pro-rated.

I understand and agree that ALL ORDERS sent in for metal finishing are required to: include an itemized P.O. or work order, with accurate part counts, all serial numbers listed, AND each firearm or group of parts will be bagged and tagged separately with all parts marked and or labeled and listed.

I understand and agree that the warranty for metal finishing (NP3, Np3+, ArmorLube, Black Oxide, Stainless Blackening, or Parkerizing) for a period of one (1) year is against application or coating defects which include: bubbling, flaking, and peeling. Any damage or wear outside these defects will not be covered under warranty. Scratches, dents or dings caused by the dealer or the customer during reassembly will not be covered under warranty.

I understand and agree that shipping and handling will vary with each order, and Wright Armory, LLC will only ship to the verified Federal Firearms License (FFL) address. If you have a shipping account and would like to have it used for return shipping you may provide account number otherwise all orders ship via FedEx or UPS and are billed at the actual cost of shipping.

I understand and agree that Wright Armory, LLC shall not be liable for lost profits, loss of business or other special, indirect, incidental, consequential or punitive damages, even if advised of the possibility of such damages, or for any claim by any third party except as expressly provided herein. No person is authorized to give any other warranties or to assume any other liability on Wright Armory, LLC behalf unless made or assumed in writing by Wright Armory, LLC. Purchaser’s exclusive remedies are set forth herein, and Wright Armory, LLC liability with respect to any contract or sale or anything done in connection therewith, whether in contract, in tort, under any warranty or otherwise, shall be limited to, and shall not exceed, the price of service billed to customer with which such liability is based.