



W R I G H T ARMORY

GUNSMITHING

480-550-0965

WWW.WRIGHTARMORY.COM

WRIGHTARMORY@GMAIL.COM

FAILURE TO INCLUDE THIS FORM WILL RESULT IN DELAYS

IMPORTANT: IF YOU ARE SENDING YOUR FIREARM(S) IN WITHOUT USING A FFL PLEASE INCLUDE A PHOTO COPY OF YOUR IDENTIFICATION ALONG WITH THIS FORM. DEALERS PLEASE SEND COPY OF FFL

CUSTOMER NAME

CELL PHONE NUMBER & CARRIER FOR TXT UPDATES

EMAIL ADDRESS

SHIPPING ADDRESS - STREET

CITY

STATE / ZIP CODE

Items To Be Worked On:

- Please list Make, Model, SN, & Caliber for all firearms
- If you are sending in a Class 2 or Class 3 item(s) for repair please include a copy of all tax stamps as they pertain to the items being worked on
- If you are sending in a gun for diagnostics please include any mags and pertinent information needed to re-create the problem ie: types of ammo, frequency of the problem, when the problem started, etc. All of these items are crucial to the diagnostic process.

Things To Know:

- Broken, Damaged, or Inoperable Firearms: First step will be a diagnostic (\$55; ammo not included). After we compile a list of required parts and labor to repair the firearm we will contact to you go over the diagnostic results and see how you would like to proceed.
- Optics Cuts: Please include your optic. We will need your optic during the machining process to ensure the best possible fit to your slide. If you send in only a slide and do not include your barrel, you will not receive the complimentary mount and boresight.
- Turn Around: Turn times are estimated based upon the backlog currently in the shop at the time we receive your gun and can fluctuate daily. We will do our best to keep to the estimated time frame, but they are estimates. If your gun requires parts we will be at the mercy of the parts supplier. We have no control over how quickly they: pick, pack, and ship the required parts to us.

Make, Model, SN

Description Of Desired Work

| Make, Model, SN | Description Of Desired Work |
|-----------------|-----------------------------|
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Description of Symptoms for Diagnostic / Comments:

A 50% Deposit is required before work can begin. The balance remaining is due upon completion.

Return shipping is calculated when the work is complete, the item is packaged, and ready to ship home.

The cost of return shipping will be added to the balance remaining.

PREFERRED PAYMENT METHOD:

- Credit Card (Visa, Mastercard, Amex, or Discover): You will be emailed an electronic invoice to process CC's via our electronic invoicing system's secure payment portal
- Company Check / Money Order (no personal checks) Make Payable To: Wright Armory, LLC
- Certified Funds (USPS MD, Cashier's Check, Money Order) Make Payable to: Wright Armory, LLC

SHIPPING ADDRESS:

**WRIGHT ARMORY
250 S MULBERRY #102
MESA, AZ 85202**

Status Updates:

- Once the work order is active in our system (may take up to 2 business days), you can navigate to the "Repair Update" tab on wrightarmory.com and follow the prompts to view the itemized work order. All updates to your work order will appear in real time.
- In an effort to reduce hold times and the proverbial "phone tag", email is the preferred method of contact; wrightarmory@gmail.com.
- Our state of the art computer system is fully automated and will give you text message and email updates when work is completed or if we need to contact you for any reason. In order to format these messages we need to know your cell provider.

Shipping:

- We recommend using UPS or FedEx as they are more reliable
- Always ship w/ adequate insurance and packaging
- Shipping w/ a hard-case inside a cardboard is always safest